



Office of the Chief Disciplinary Counsel

DISCIPLINARY STATS -- 6/1/2023 THROUGH 2/29/2024

Classification of Writings

Region	Total	Pending*	Inquired	Upgraded
Total	6457	542	3993	1922

* Includes DGR

Classification/BODA Appeal Decisions

Region	Total	Affirmed	Reversed
Total	979	889	90

Classification/BODA Appeals Received

Region	Total
Total	1087

Summary Disposition Results

Region	Total	Dismiss	Proceed
Total	1381	1372	9

Election Results

Region	Total	District Court	Evidentiary	Default
Total	246	27	84	135

Just Cause Determination

Region	Total	Just Cause Found	Just Cause Not Found
Total	1667	272	1395

**EXCERPT FROM THE MINUTES OF THE NOVEMBER 16, 2023
AND JANUARY 18, 2024 MEETINGS OF THE
COMMISSION FOR LAWYER DISCIPLINE**

**MINUTES OF THE MEETING OF
THE COMMISSION FOR LAWYER DISCIPLINE
TEXAS LAW CENTER
AUSTIN, TEXAS**

NOVEMBER 16, 2023

PRESENT: *Via Video/Teleconference:* Monica Gonzalez, Chair; Michael Truesdale, Vice-Chair; Michael Barton; Genora Boykins; Benjamin Broughton; Lee Cox (*Joined the meeting at 9:02 a.m.); Valery Frank; Omar Peña (*Joined the meeting at 9:06 a.m.); Sally Pretorius; James Quintero; and Bobby Ramirez.

ALSO PRESENT: *Via Video/Teleconference:* Seana Willing, Chief Disciplinary Counsel; Royce LeMoine, Deputy Counsel; Paul Homburg, San Antonio Regional Counsel; Tonya Harlan, Deputy Counsel; Bill Moore, Houston Regional Counsel; Anne Davis, Budget and Administration Coordinator; and Shelly Hogue, Executive Assistant.

ABSENT: Steve Herman

CALL TO ORDER

Chair Gonzalez called the meeting to order at 9:00 a.m.

ROLL CALL

Shelly Hogue called the roll. A quorum being present, the meeting commenced.

APPROVAL OF MINUTES OF PRIOR MEETINGS

Upon consideration, the following motion was made:

Motion: To approve the Minutes of the October 19, 2023, meeting of the Commission for Lawyer Discipline.
Movant: Michael Truesdale
Second: Bobby Ramirez
Vote: Unanimous

REPORT FROM THE CHAIR

Chair Gonzalez reported that she and Michael Truesdale will attend the budget meeting on December 4, 2023, where she will present the CFLD and CDC proposed FY2024-2025 budget to the Board of Directors Budget Committee.

REPORT FROM THE CHIEF DISCIPLINARY COUNSEL

- The Referendum on proposed amendments to the disciplinary rules will take place in 2024 (from April 1 through April 30). Stay tuned for more information and educational outreach about the proposed changes and the referendum process from the State Bar after the first of the year.
- Chief Disciplinary Counsel updated the Commission on lawsuits and pending litigation.

No further action was taken.

Meeting adjourned at 10:46 a.m.

[Attorney-client privileged communication redacted.]

**MINUTES OF THE MEETING OF
THE COMMISSION FOR LAWYER DISCIPLINE
TEXAS LAW CENTER
AUSTIN, TEXAS**

January 18, 2024

PRESENT: Monica Gonzalez, Chair; Michael Truesdale, Vice-Chair; Michael Barton; Genora Boykins; Benjamin Broughton; Valery Frank; Omar Peña; Sally Pretorius; and James Quintero.

ALSO PRESENT: Seana Willing, Chief Disciplinary Counsel; Royce LeMoine, Deputy Counsel; Paul Homburg, San Antonio Regional Counsel; Tonya Harlan, Deputy Counsel; Bill Moore, Houston Regional Counsel; Anne Davis, Budget and Administration Coordinator; and Shelly Hogue, Executive Assistant.

ABSENT: Bobby Ramirez and Lee Cox.

CALL TO ORDER

Chair Gonzalez called the meeting to order at 8:32 a.m.

ROLL CALL

Shelly Hogue called the roll. A quorum being present, the meeting commenced.

APPROVAL OF MINUTES OF PRIOR MEETINGS

Upon consideration, the following motion was made:

Motion: To approve the Minutes of the November 16, 2023, meeting of the Commission for Lawyer Discipline.

Movant: Omar Peña

Second: Valery Frank

Vote: Unanimous

REPORT FROM STEPHANIE LOWE

Stephanie Lowe, Ombudsman for the Attorney Discipline System, presented the Annual Report of the Office of the Ombudsman for the Attorney Discipline System of the State Bar of Texas.

**REPORT FROM PAUL JACOBS
WITH THE TEXAS LAWYERS ASSISTANCE PROGRAM (TLAP)**

Paul Jacobs gave a presentation highlighting the work done by the Texas Lawyers Assistance Program.

REPORT FROM THE CHAIR

Chair Gonzalez reported that she will attend the Board of Directors Meeting in San Antonio at the end of the month. She also reported that Commission member, Steve Herman, has submitted his resignation.

REPORT FROM THE CHIEF DISCIPLINARY COUNSEL

Chief Disciplinary Counsel reported on the following:

- The 2024 – 2025 Budget will be presented this month to the Board of Directors. At a later date the budget will be presented at a public hearing and then to the Supreme Court in May or June.
- The Referendum on 12 proposed amendments to the disciplinary rules will take place in 2024 (from April 1 through April 30). Stay tuned for more information and educational outreach about the proposed changes and the referendum process from the State Bar after the first of the year.
- The June meeting will be in Dallas in conjunction with the Annual Meeting.
- Chief Disciplinary Counsel updated the Commission on lawsuits and pending litigation.
- Chief Disciplinary Counsel and Mike Truesdale are making a presentation on the grievance process at the Litigation Update Institute this week. She continues to make similar presentations statewide about the process.

No further action was taken.

Meeting adjourned at 11:26 a.m.

[Attorney-client privileged communication redacted.]

RECEIVED

DEC 11 2023

CHIEF Disciplinary Counsel
State Bar of Texas

Disciplinary System Questionnaire

Your completion of this questionnaire is purely voluntary. Any responses you provide will be used to improve the attorney disciplinary system in Texas. Thank you for your participation.

1. Are you a former client of the respondent lawyer? YES NO
2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
3. Did your grievance result in a sanction against the respondent lawyer? YES NO
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? I was treated fair and my claim was heard and handled professionally!
6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?
Amanda M. Kates
12. How would you describe your treatment by whomever you talked with?
She was very concerned with my case and did a great job communicating back and forth with me.
13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
14. Do you have any suggestions for improving the grievance system?
No. They did an amazing job.

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State Bar of Texas
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Austin, Texas 78711

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DEC 21 2023

Chief Disciplinary Counsel
State Bar of Texas

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- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? I FEEL AS THOUGH MY GRIEVANCE WAS NOT CONSIDERED BY THE NATURE OF MY CIRCUMSTANCE.
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
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- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

- 12. How would you describe your treatment by whomever you talked with?

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
I FEEL I'VE BEEN TREATED UNFAIRLY BECAUSE MY PREVIOUS ATTORNEY FAILED TO PROPERLY REPRESENT ME.
- 14. Do you have any suggestions for improving the grievance system?
TO THOROUGHLY INVESTIGATE EACH GRIEVANCE OF THE COMPLAINANT SO THAT THE PROPER ACTION MAY BE TAKEN PLACE

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CHIEF Disciplinary Counsel
State Bar of Texas

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3. Did your grievance result in a sanction against the respondent lawyer? YES NO
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? My grievance was screened as being over the 4yr. mark. Yet nowhere that was available to me was I aware of a 4yr time limit.
6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
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 Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 a. If so, did you talk with: staff an attorney both
 b. What were the names of the employees that you spoke with?
N/A
12. How would you describe your treatment by whomever you talked with?
N/A
13. Do you believe the grievance system is fair? YES NO
 a. If you answered no, why do you think the system is unfair?
Rules are not clear and self explanatory. And also not readily available to the public
14. Do you have any suggestions for improving the grievance system?
make rules more exlessable.

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Disciplinary System Questionnaire

JAN 17 2024

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State Bar of Texas

By: _____

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 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? none
I would like an investigation of this matter?
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
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 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

12. How would you describe your treatment by whomever you talked with?

13. Do you believe the grievance system is fair? YES NO

a. If you answered no, why do you think the system is unfair?

14. Do you have any suggestions for improving the grievance system?

yes, a call from an investigator would be a proper improvement.

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CHIEF Disciplinary Counsel
State Bar of Texas

- By: _____
- Are you a former client of the respondent lawyer? YES ___ NO
 - Was your grievance dismissed at the initial screening process? ___ YES ___ NO
 - If your grievance was dismissed, did you appeal the classification decision? YES ___ NO
 - Did BODA reverse the dismissal? ___ YES ___ NO ?
 - Did your grievance result in a sanction against the respondent lawyer? ___ YES NO
 - Was your grievance heard by: ___ An Investigatory Panel ___ An Evidentiary Panel ___ A District Court
 - If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? THEY DIDN'T SEE THE SAME JUDGMENT PROMISED FOR \$8000. WAS THE SAME AS THE FREE COURT APPOINTED LAWYER THAT GOT THE SAME RESULTS FOR FREE AND I'M OUT OF \$8000
 - How long did it take to reach a conclusion about your grievance? ___ less than 90 days 90-179 days ___ 180-260 days ___ more than 360 days
 - Did your grievance involve a: CRIMINAL MATTER ___ CIVIL MATTER
 - If your matter was criminal in nature, was your attorney: ___ APPOINTED HIRED
 - If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES ___ NO
 - Which regional office of the chief disciplinary counsel's office processed your grievance?

 Austin ___ Dallas ___ Houston ___ San Antonio
 - Did you ever talk with an employee of that regional office? ___ YES NO
 - If so, did you talk with: ___ staff ___ an attorney ___ both
 - What were the names of the employees that you spoke with?

- How would you describe your treatment by whomever you talked with?

I'M IN PRISON AND CANT CONTACT ANYONE!

N/A
- Do you believe the grievance system is fair? ___ YES NO IT'S LIKE THE KLAN JUDGING
 - If you answered no, why do you think the system is unfair? ANOTHER KLAN MEMBER. ~~GOOD OF JUDGE AND NOT JUDGE~~ JUDGING OTHER LAWYER

LAWYER JUDGING LAWYERS THERE'S NO OBJECTIVITY
- Do you have any suggestions for improving the grievance system?

GET A OBJECTIVE PARTY TO DO THE JUDGING NOT OTHER CRONIES TO ANOTHER CHARLATINE, THAT PERHAPS HAS DONE THE SAME THING

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Disciplinary System Questionnaire

JAN 24 2024

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By: _____
State Bar of Texas

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 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? Not Fair At All

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance? Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

- 12. How would you describe your treatment by whomever you talked with?

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?

- 14. Do you have any suggestions for improving the grievance system? THE SYSTEM AND FAIR TREATMENT! BY LAWYER

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JAN 29 2024

CHIEF Disciplinary Counsel
State Bar of Texas

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- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO

- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court

NONE -
DON'T KNOW FOR SURE.

- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? whoever processed my grievance MISCATAGORIZED IT AS A "communication" issue - that is a GROSS MISCATAGORIZATION and UTTERLY FAILED TO ADDRESS THE SUBSTANCE OF THE GRIEVANCE.

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days I'm not sure, as I was

NOT informed of the closure until Sept. 22, 2023, upon receipt of letters dated 6-22-2023.

- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO

- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 - Austin Dallas Houston San Antonio

- 11. Did you ever talk with an employee of that regional office? YES NO

- a. If so, did you talk with: staff an attorney both
- b. What were the names of the employees that you spoke with?
N/A

- 12. How would you describe your treatment by whomever you talked with?
N/A No one "talked" with me - I only got a few forms and pre-written form letters.

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair? I BELIEVE MY complaint was intentionally miscategorized and NOT properly investigated to cover up Counsel's wrong-doing.

- 14. Do you have any suggestions for improving the grievance system?
YES - categorize them properly and stop covering up for Fellow Attorneys - INVESTIGATE etc...

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[Handwritten Signature]
9-22-2023

Disciplinary System Questionnaire

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JAN 23 2024
CHIEF Disciplinary Counsel
State Bar of Texas

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 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? Not Right My Attorney is still NOT Delay or caring about my Case
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
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- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 - Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?
- 12. How would you describe your treatment by whomever you talked with?

I didn't talk to anyone But Nothing was Done
- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?

Nothing has been done and my lawyer is not doing what he is suppose to for me
- 14. Do you have any suggestions for improving the grievance system?

Look into peoples Reasons of the grievance Better instead of just Denying Them.

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Disciplinary System Questionnaire

JAN 29 2024

CHIEF Disciplinary Counsel
State Bar of Texas

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 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel?
I Never Spoke To A Suit,
 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
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 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO ONLY BECAUSE I DID NOT SING.
 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with None staff N/A an attorney N/A both
 - b. What were the names of the employees that you spoke with?
No one N/A
 12. How would you describe your treatment by whomever you talked with?
No one spoke to me. N/A
 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
I WAS NEVER EVER TALK TO TO TELL MY SIDE
 14. Do you have any suggestions for improving the grievance system?
BETTER COMMUNICATION WITH EMPLOYEES

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JAN 29 2024

CHIEF Disciplinary Counsel
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- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? prompt

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
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 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

- 12. How would you describe your treatment by whomever you talked with?

NA

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?

Some matters are found out after the 4-yr. threshold
- 14. Do you have any suggestions for improving the grievance system?

Concessions that are serious in nature that have affected humane should have exceptions

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Chief Disciplinary Counsel
State Bar of Texas

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- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court

NA

- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? NON-Judicial
COVER UP. IGNORANCE OF FACTS & ABUSE OF POWER

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days

- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
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- 12. How would you describe your treatment by whomever you talked with?

- 13. Do you believe the grievance system is fair? YES NO

a. If you answered no, why do you think the system is unfair?

I got great of violations, which tie a fed. Judge
not ya claim my lawyer acted in good faith

was it,
cover up

- 14. Do you have any suggestions for improving the grievance system?

Be fair to the grieving party, not
to prevent exposure.

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CHIEF Disciplinary Counsel
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 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with? _____

12. How would you describe your treatment by whomever you talked with?

I never talk with no one

13. Do you believe the grievance system is fair? YES NO

a. If you answered no, why do you think the system is unfair?

*How long it takes to get a decision with 159 days back time
my case is 8 months past the statute of limitation*

14. Do you have any suggestions for improving the grievance system?

*Kevin H. Settle is representing me
Please look at my case Kevin H. Settle will not
defend himself in order to not me from getting a new attorney*

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*So He can continue to
not read me
I served 527 days
for a drug felony
I had no drugs no alcohol
in my system He is making
me suffer of a mental illness
Do I get a inheritance call
in my system He is making
me suffer of a mental illness*

JAN 29 2024

Disciplinary System Questionnaire

Your completion of this questionnaire is purely voluntary. Any responses you provide will be used to improve the attorney disciplinary system in Texas. Thank you for your participation.

By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court

5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel?

Don't feel all details was submitted. In being held over deadlines no official judgement. Charges date 7-3-2023

since today's date over 140 days no judgement. Also I requested Test was giving to Me due to Me Filing Attorney Grievance. Was Retaliated Against. (Signed)

6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days

7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER

8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED

9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO

10. Which regional office of the chief disciplinary counsel's office processed your grievance?

Austin Dallas Houston San Antonio

11. Did you ever talk with an employee of that regional office? YES NO

- a. If so, did you talk with: staff an attorney both
- b. What were the names of the employees that you spoke with?

I want to speak on behalf a written stated follow. No Vocal Communication.

12. How would you describe your treatment by whomever you talked with?

NA

13. Do you believe the grievance system is fair? YES NO

a. If you answered no, why do you think the system is unfair?

Investigatory process thorough. Investigated there's no reason why

14. Do you have any suggestions for improving the grievance system?

"Thought to make all investigations thoroughly Researched. Daily by both actually and federal. Stay Organization Rules, Policies, Ethics Standards, Penalties. THATS No Favoritism!"

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NO IM NOT TRYING TO GO TO TRIAL. STATES IM IMPEACHED. OR SUB. Absolved...

- Suppose to be under attorney discipline this is an insult to us. Very Emotional. A supposed professional. I have every right to file complaint PD-22 CODE rule # 19A OR 12B Retaliation.

Reason why? Even - College for P-

JAN 29 2024

CHIEF Disciplinary Counsel

Disciplinary System Questionnaire

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By: _____

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 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
3. Did your grievance result in a sanction against the respondent lawyer? YES NO
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel?
Dismissive as yet - All evidence of lawyer violating the ethics rules are filed in this grievance
6. How long did it take to reach a conclusion about your grievance? Less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

12. How would you describe your treatment by whomever you talked with?

13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
It's pretty obvious that you'll protect the lawyer from proper and fair discipline
14. Do you have any suggestions for improving the grievance system?
Stop turning a blind eye to the facts

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claim suing this attorney in civil court for his actions - perhaps a jury will see the facts differently, at that point it will re-vist this with the bar as obstruction.

Disciplinary System Questionnaire

JAN 29 2024

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Office of Disciplinary Counsel
State Bar of Texas

By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO DK
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court IPK?
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? They stated it was an inquiry
~~my matter stated she violated my attorney's privilege~~
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED I don't know
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO apparently
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

- 12. How would you describe your treatment by whomever you talked with?
~~Not sure who my attorney allows me to talk to or skips me for court reporting she wants speak for me~~
- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?

- 14. Do you have any suggestions for improving the grievance system?
~~That to retaliation of either school, state, judge's Advocate or Government entities should be emailed for record~~

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this copy to
andrea@cityrights-media.com
Dreamaltru@gmail.com
if any
cc'd to office of Civil Rights with open case file

Disciplinary System Questionnaire

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CHIEF Disciplinary Counsel
State Bar of Texas

JAN 20 2004

By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
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- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? _____

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

- 12. How would you describe your treatment by whomever you talked with?

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?

- 14. Do you have any suggestions for improving the grievance system?

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JAN 29 2024
CHIEF Disciplinary Counsel
State Bar of Texas

1. Are you a former client of the respondent lawyer? ___ YES NO By: _____

2. Was your grievance dismissed at the initial screening process? YES ___ NO
a. If your grievance was dismissed, did you appeal the classification decision? YES ___ NO
b. Did BODA reverse the dismissal? ___ YES NO

3. Did your grievance result in a sanction against the respondent lawyer? ___ YES NO

4. Was your grievance heard by: ___ An Investigatory Panel ___ An Evidentiary Panel ___ A District Court

5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel?

I Don't Believe it Was Even Investigated. It's Plain to See the indictment Had Expired and Based the Prosecutor a Prosecution

6. How long did it take to reach a conclusion about your grievance? Less than 90 days ___ 90-179 days ___ 180-260 days ___ more than 360 days

7. Did your grievance involve a: CRIMINAL MATTER ___ CIVIL MATTER

8. If your matter was criminal in nature, was your attorney: APPOINTED ___ HIRED

9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES ___ NO

10. Which regional office of the chief disciplinary counsel's office processed your grievance?

Austin ___ Dallas ___ Houston ___ San Antonio

11. Did you ever talk with an employee of that regional office? ___ YES NO

a. If so, did you talk with: ___ staff ___ an attorney ___ both
b. What were the names of the employees that you spoke with?

N/A

12. How would you describe your treatment by whomever you talked with?

N/A

13. Do you believe the grievance system is fair? ___ YES NO

a. If you answered no, why do you think the system is unfair?

Because I don't Believe They a Full Investigator Because it's Plain to See the indictment Had Expired.

14. Do you have any suggestions for improving the grievance system?

I'm sending you Proof of Indictment and Arrest Records.

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*See: indictment for August 21, 2018, then and there
See: Arrest Records for August 21, 2018*

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JAN 29 2024

Disciplinary System Questionnaire

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By: _____
State Bar of Texas

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
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- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? _____

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

- 12. How would you describe your treatment by whomever you talked with?

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
Because I believed my attorney had a better chance of winning than my lawyer did and a better fee.

- 14. Do you have any suggestions for improving the grievance system?
More lawyers are needed up there in Austin.

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Chief Disciplinary Counsel
State Bar of Texas

Disciplinary System Questionnaire

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By _____

- 1. Are you a former client of the respondent lawyer? YES NO
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 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? BIAS, DISCRIMINATORY, NEPOTISM, INDIFFERENCE, PROTECTING COLLEAGUES OVERLOOKING THE ETHIC RULES VIOLATIONS.
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED N/A
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO NA.
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 - Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both NA.
 - b. What were the names of the employees that you spoke with? NONE
- 12. How would you describe your treatment by whomever you talked with? DID NOT TALK TO NO ONE
- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair? THE REVIEW WAS PERFUNCTORY AND BIAS. INADEQUATE REVIEW.
- 14. Do you have any suggestions for improving the grievance system? IMPARTIAL REVIEWS WITH INTEGRITY. INDEPENDENT OUTSIDE TRIBUNAL

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JAN 29 2024
CHIEF Disciplinary Counsel
State Bar of Texas

1. Are you a former client of the respondent lawyer? YES NO
2. Was your grievance dismissed at the initial screening process? YES NO
 a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 b. Did BODA reverse the dismissal? YES NO
3. Did your grievance result in a sanction against the respondent lawyer? YES NO
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? Still not solved and sad that hate crimes still press through legal system and not one person should be pre-convicted to appeal & appeal
6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 a. If so, did you talk with: staff an attorney both
 b. What were the names of the employees that you spoke with?
N/A, I was and am pending
12. How would you describe your treatment by whomever you talked with?
N/A I only recieved letters and mainly asking of inquiries of finances and Transaction histories
13. Do you believe the grievance system is fair? YES NO
 a. If you answered no, why do you think the system is unfair?
Because I am in very racist situations and all these issues has affected & placed me in more Ruins financially and socially, as well as uncomferts with legal adjusters.
14. Do you have any suggestions for improving the grievance system?
That really people want to speak directly with representors who aim to fairly adjust, but to just record a death, is not saving a person before being placed in death traps

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JAN 29 2024
CHIEF Disciplinary Counsel
State Bar of Texas

By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO - *IDK yet*
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? *NOT thorough, she lied about her actions, and informed me, and she was let off. Her name has been changed, NOTHING HAS changed, I'm still at square one*
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days *90*
 179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO - *have not been to court one time still*
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

12. How would you describe your treatment by whomever you talked with?
We communicated through mail

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
The Lawyer Lied and was let off the ~~bar~~ school because Nothing has changed in my situation. She still isn't corresponding, no
- 14. Do you have any suggestions for improving the grievance system?
Hold the Lawyers accountable until something changes. Not just because they say they did something, make them have to follow through before you dismiss the grievance or complaint. last date etc.

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Disciplinary System Questionnaire

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JAN 29 2004
CHIEF Disciplinary Counsel
State Bar of Texas

By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
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 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

- 12. How would you describe your treatment by whomever you talked with?

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
Integrity of my attorney is in question & produce the level of pressure
- 14. Do you have any suggestions for improving the grievance system?

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 - b. Did BODA reverse the dismissal? YES NO
3. Did your grievance result in a sanction against the respondent lawyer? YES NO
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? INVESTIGATE ~~DID NOT ADEQUATELY~~ ~~DID NOT ADEQUATELY~~
6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
10. Which regional office of the chief disciplinary counsel's office processed your grievance?

 Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

N/A
12. How would you describe your treatment by whomever you talked with?

N/A
13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?

PANEL DID NOT ADEQUATELY INVESTIGATE STATED FACTS OF E.A.C AND I'm innocent of CAPITAL MURDER.
14. Do you have any suggestions for improving the grievance system?

I WANT enjoy if my facts be investigated NOT IGNORED

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CHIEF Disciplinary Counsel
State Bar of Texas

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- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? THEY DID NOT REMOVE HER FROM CASE LIKE I WANTED AND STATED. I DO NOT WANT HER TO PROSECUTE MR LIN; BECAUSE I FILE A GRIEVANCE AGAINST HER. I HAVE A RIGHT TO ASK FOR PROPER REPRESENTATION WHEN INMENTAL SHE HAS DONE NOTHING. I HAVE BEEN HERE 34 MONTHS
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance? Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?
- 12. How would you describe your treatment by whomever you talked with? NEVER TALKED TO ANY ONE THEY CONTACTED MY LAWYER AND THEY MADE ~~THEIR~~ THEIR DECISION WITHOUT ME.
- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair? BECAUSE I MADE A LEGITIMATE GRIEVANCE THAT I'M MISREPRESENTED AND MY LAWYER FAIL TO DO NOTHING TO HELP MY CASE OR DEFENCE.
- 14. Do you have any suggestions for improving the grievance system? YES DO MORE TO INVESTIGATE NOT TAKE ONE SIDE BECAUSE OF HIS OR HER POSITION WHETHER THEY ARE LOCKED AND THE OTHER IS A LAWYER OR PUBLIC SERVANT.

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Chief Disciplinary Counsel
State Bar of Texas

Disciplinary System Questionnaire

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By: _____

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 - b. Did BODA reverse the dismissal? YES NO
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 - b. What were the names of the employees that you spoke with?

12. How would you describe your treatment by whomever you talked with?

13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
MY COUNSEL WAS INEFFECTIVE
14. Do you have any suggestions for improving the grievance system?
NO

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State Bar of Texas

By: _____

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- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? poor

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 - Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

- 12. How would you describe your treatment by whomever you talked with?
 - poor

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
 - I don't believe they did enough to look into my grievance or complaint.
- 14. Do you have any suggestions for improving the grievance system?
 - get more hands on reach out to client via phone visits to better get understanding.

Return to: Office of the Chief Disciplinary Counsel
State Bar of Texas
Post Office Box 12487
Austin, Texas 78711

Disciplinary System Questionnaire

JAN 29 2024

Your completion of this questionnaire is purely voluntary. Any responses you provide will be used to improve the attorney disciplinary system in Texas. Thank you for your participation.

Chief Disciplinary Counsel
State Bar of Texas

By: _____

1. Are you a former client of the respondent lawyer? YES NO
2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
3. Did your grievance result in a sanction against the respondent lawyer? YES NO
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? N/A
6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
10. Which regional office of the chief disciplinary counsel's office processed your grievance? Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

12. How would you describe your treatment by whomever you talked with?
N/A
13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?

14. Do you have any suggestions for improving the grievance system?

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JAN 29 2024

CHIEF Disciplinary Counsel
State Bar of Texas

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? UNCONSTITUTIONAL
RACIAL BIAS, NOT RIGHT.
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?
NONE
- 12. How would you describe your treatment by whomever you talked with?
MY ATTORNEY DIDN'T ANSWER ME BACK
AND I HAVEN'T TALKED TO NOBODY... NOT PROFESSIONAL
- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
MY RIGHTS ARE BEING VIOLATED AND NOTHING IS BEING DONE ABOUT IT... JUSTICE
- 14. Do you have any suggestions for improving the grievance system?
LAW IS LAW OBEY PROCEDURES APPLICABLE ECT.
AND BEING ABLE TO SPEAK IN PERSON.

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JAN 29 2024

Disciplinary System Questionnaire

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By: _____

- 1. Are you a former client of the respondent lawyer? ___ YES NO
- 2. Was your grievance dismissed at the initial screening process? YES ___ NO
 - a. If your grievance was dismissed, did you appeal the classification decision? ___ YES ___ NO
 - b. Did BODA reverse the dismissal? ___ YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? ___ YES NO
- 4. Was your grievance heard by: An Investigatory Panel ___ An Evidentiary Panel ___ A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? lack of all the facts
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days ___ 90-179 days ___ 180-260 days ___ more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER ___ CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED ___ HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? ___ YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 - Austin ___ Dallas ___ Houston ___ San Antonio
- 11. Did you ever talk with an employee of that regional office? ___ YES NO
 - a. If so, did you talk with: ___ staff ___ an attorney ___ both
 - b. What were the names of the employees that you spoke with?
- 12. How would you describe your treatment by whomever you talked with?
- 13. Do you believe the grievance system is fair? ___ YES NO
 - a. If you answered no, why do you think the system is unfair?
 - Quick Decisions that lack full thought; Not comprehensive of all the facts
- 14. Do you have any suggestions for improving the grievance system?
 - all decisions go before a full time BODA group

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2/3/24
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Disciplinary System Questionnaire

FEB 09 2024

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By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? Not honest at all about the law and the situation that society puts you in as according to constitutional laws of the people of United States Of America
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 - Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO

- a. If so, did you talk with: staff an attorney both ADC
- b. What were the names of the employees that you spoke with?

Only by respondent or letters (B. Puentes, Jackie Truitt, Jew Myllaby, King not after referring me to CAP my right to counsel was violated by the ADC.

- 12. How would you describe your treatment by whom ever you talked with? It was only by letters denial about prior grievance when there is stated professional misconduct B. Puentes

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair? There was no preparation of appellate because there is stated there was professional misconduct found because attorney failed to uphold the law with client, and no relief.

Arguments, and my rights violated as

- 14. Do you have any suggestions for improving the grievance system? As far as proven integrity by law when dealing with upholding the law society gets the bad end all the time of a threshold matter when there is no integrity carried out

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FEB 12 2024

Chief Disciplinary Counsel
State Bar of Texas

1. Are you a former client of the respondent lawyer? YES NO
2. Was your grievance dismissed at the initial screening process? YES NO
 a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 b. Did BODA reverse the dismissal? YES NO
3. Did your grievance result in a sanction against the respondent lawyer? YES NO
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? My treatment was very fair and every thing was professional. The investigatory process was superb and they did an awesome job.
6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
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 Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 a. If so, did you talk with: staff an attorney both
 b. What were the names of the employees that you spoke with?
Amranda M. Kates and Amy Arriaga
12. How would you describe your treatment by whomever you talked with?
Very professional. If I had questions or concerns they responded quickly and without hassle. The process was also made clear and understandable.
13. Do you believe the grievance system is fair? YES NO
 a. If you answered no, why do you think the system is unfair?

14. Do you have any suggestions for improving the grievance system?
The Client Security Fund part was a little confusing on who whom to contact so it should probably be made clearer to understand. That's it!

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Disciplinary System Questionnaire

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Chief Disciplinary Counsel
State Bar of Texas

1. Are you a former client of the respondent lawyer? YES NO
2. Was your grievance dismissed at the initial screening process? YES NO
 a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 b. Did BODA reverse the dismissal? YES NO unknown / N/A
3. Did your grievance result in a sanction against the respondent lawyer? YES NO unknown / N/A
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel?

6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
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11. Did you ever talk with an employee of that regional office? YES NO
 a. If so, did you talk with: staff an attorney both
 b. What were the names of the employees that you spoke with?

12. How would you describe your treatment by whomever you talked with?

13. Do you believe the grievance system is fair? YES NO
 a. If you answered no, why do you think the system is unfair?

14. Do you have any suggestions for improving the grievance system?

when the grievance clearly states numerous violations of the lawyer responsibilities, they should not be brushed aside as an inquiry.

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FEB 21 2024

Chief Disciplinary Counsel
State Bar of Texas

Disciplinary System Questionnaire

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 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
3. Did your grievance result in a sanction against the respondent lawyer? YES NO
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? Awful @ eConnors.com

6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
10. Which regional office of the chief disciplinary counsel's office processed your grievance?

 Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

12. How would you describe your treatment by whomever you talked with?

S. Stan

13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?

14. Do you have any suggestions for improving the grievance system?

NO AT THIS TIME. AS?

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Disciplinary System Questionnaire

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CHIEF Disciplinary Counsel
State Bar of Texas

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2. Was your grievance dismissed at the initial screening process? YES NO
 a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 b. Did BODA reverse the dismissal? YES NO
3. Did your grievance result in a sanction against the respondent lawyer? YES NO
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? unfair since my claims derive from newly discovered evidence of misconduct that was not available when I filed my first grievance, and was classified as amended grievance
6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 a. If so, did you talk with: staff an attorney both
 b. What were the names of the employees that you spoke with?
None
12. How would you describe your treatment by whomever you talked with?
N/A
13. Do you believe the grievance system is fair? YES NO
 a. If you answered no, why do you think the system is unfair?
My claim is of newly discovered evidence of misconduct and they considered an amended grievance
14. Do you have any suggestions for improving the grievance system?
it wouldn't hurt to review, and consider the claims for what they are

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IAN 02 2024

Disciplinary System Questionnaire

CHIEF Disciplinary Counsel
State Bar of Texas

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- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? I feel that my decision on this matter was not satisfied, because the findings was in favor for Mr Troy Don Hammons, when he intentionally knowingly failed to represent to his full ability by my requests and concerns of my case.
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?
N/A
- 12. How would you describe your treatment by whomever you talked with?
N/A
- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
Because of my background of ~~my~~ my race, citizen ship and non-criminal history.
- 14. Do you have any suggestions for improving the grievance system?
I believe the system should have a judge to give the final decisions on the grievance findings instead of lawyer that makes their own rules and decisions have a mediator like a court panel.

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JAN 10 2024

Disciplinary System Questionnaire

Chief Disciplinary Counsel

Your completion of this questionnaire is purely voluntary. Any responses you provide will be used to improve the attorney disciplinary system in Texas. Thank you for your participation.

By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO *Don't know*
 - b. Did BODA reverse the dismissal? YES NO *They found evidence, then they over turned the decision because of false information on Perry Clayton part 1*
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court

5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? *I believe the lawyer got dismissed on evidence that he made up, that was not accurate at all!! Clayton Perry got off, he dropped +*

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER ?
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED *- Have no money for a lawyer!*
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance? Austin Dallas Houston San Antonio

- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with? *can't remember their names, a woman*

12. How would you describe your treatment by whomever you talked with? *They were nice, but this lawyer got off with NO PENALTY'S what so ever, he was "my" lawyer who dropped the ball on my case.*

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair? *I trusted this lawyer with my case. He submitted false documentation! There was hardly no communication, and not from me*

14. Do you have any suggestions for improving the grievance system? *a lack of trying!! Hold lawyers accountable for them NOT doing their jobs!! Clayton Perry, did not do his job as "my lawyer" there was NO*

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Communication on his end! I was the one calling him, asking where my case was, and I would only get half answers! I'm so dissatisfied in the system.

(214) 563-4892

I want to appeal this decision. 11/29/23

**This is your copy! 11/29/23*

*Pamela R. Eastep
500 S. 2nd St. #111*

JAN 29 2024

Cuestionario del Sistema Disciplinario

Su realización de este cuestionario es estrictamente voluntaria. Las respuestas que usted proporcione serán utilizados para mejorar el sistema disciplinario de los abogados de Texas. Gracias por su participación.

- 1. ¿Es usted un cliente anterior del abogado demandado? Sí No
- 2. ¿Fue rechazado su queja en el proceso de proyección inicial? Sí No
 - a. Si su queja fue sobreseida, ¿apeló la decisión de clasificación? Sí No
 - b. ¿Fue revertido el sobreseimiento, de parte de BODA? Sí No
- 3. ¿Resultó su queja en una sanción contra el abogado demandado? Sí No
- 4. ¿Fue escuchado su queja por: NO UN PANEL DE INVESTIGACIÓN NO UN PANEL DE EVIDENCIA NO UN TRIBUNAL DEL DISTRITO
- 5. Si su queja fue escuchada por un panel de investigación o evidencia, ¿cómo describiría usted su tratamiento por parte del panel del investigación o del evidencia? NO
- 6. ¿Cuanto tiempo duró el proceso de llegar a una conclusión de su queja? menos de 90 días 90-179 días 180-260 días más de 360 días
- 7. ¿Involucró su queja un: ASUNTO CRIMINAL ASUNTO CIVIL?
- 8. Si su asunto fue criminal en naturaleza, fue su abogado: DESIGNADO POR EL TRIBUNAL EMPLEADO
- 9. Si el asunto fue criminal en naturaleza, ¿recibió usted un castigo que incluyó tiempo de cárcel o de institución penitenciaria? Sí No
- 10. ¿Cual oficina regional del primer abogado disciplinario procesó su queja? Houston San Antonio Austin Dallas
- 11. ¿Habló usted una vez con un empleado de esa oficina regional Sí No
 - a. En caso del afirmativo, ¿Habló usted con NO Personal NO un abogado ambos
 - b. ¿Cuáles son los nombres de los empleados con quien usted se comunico?
No se habló con nadie
- 12. ¿Como describiría usted su tratamiento por la persona con quien usted habló?
Incompleta
- 13. ¿Cree usted que el sistema de quejas es justo Sí No
 - a. Si su respuesta es 'no', ¿porque cree usted que el sistema es injusto?
- 14. ¿Tiene usted alguna sugerencia para mejorar el sistema de quejas?
No en el momento

Volver a: Office of the Chief Disciplinary Counsel
State Bar of Texas
Post Office Box 12487
Austin, Texas 78711

JAN 29 2024

CHIEF Disciplinary Counsel
State Bar of Texas

Questionario del Sistema Disciplinario

By: _____

Su realización de este cuestionario es estrictamente voluntaria. Las respuestas que usted proporcione serán utilizadas para mejorar el sistema disciplinario de los abogados de Texas. Gracias por su participación.

- 1. ¿Ha usted un cliente anterior del abogado demandado? SI No
- 2. ¿Fue escuchado su queja en el proceso de proyección inicial? SI No
 - a. Si su queja fue sobresaida, ¿aprobó la decisión de clasificación? SI No
 - b. ¿Fue revertido el sobresamiento, de parte de BODA? SI No
- 3. ¿Resultó su queja en una sanción contra el abogado demandado? SI No
- 4. ¿Fue escuchado su queja por: UN PANEL DE INVESTIGACIÓN UN PANEL DE EVIDENCIA UN TRIBUNAL DEL DISTRITO
- 5. Si su queja fue escuchada por un panel de investigación o evidencia, ¿cómo describiría usted su tratamiento por parte del panel de investigación o del evidencia? por x detectives
- 6. ¿Cuanto tiempo duró el proceso de llegar a una conclusión de su queja? menos de 90 días 90-179 días 180-260 días más de 360 días
- 7. ¿Involucró su queja un: ASUNTO CRIMINAL ASUNTO CIVIL?
- 8. Si su asunto fue criminal en naturaleza, ¿es su abogado: DESIGNADO POR EL TRIBUNAL EMPLEADO
- 9. Si el asunto fue criminal en naturaleza, ¿recibió usted un castigo que incluyó tiempo de cárcel or de institución penitenciaria? SI NO
- 10. ¿Cual oficina regional del primer abogado disciplinario procesó su queja? Austin Dallas Houston San Antonio
- 11. ¿Habló usted una vez con un empleado de esa oficina regional? SI No
 - a. En caso del afirmativo, ¿habló usted con: Personal UN ABOGADO ambos
 - b. ¿Cuáles son los nombres de los empleados con quien usted se comunicó? Francisco Hernandez
- 12. ¿Cómo describiría usted su tratamiento por la persona con quien usted habló? De primera bien pero despues van a gbl con ellos solo te mandan da recados con la secretaria y ellos dixerona que me van a devolver el dinero pero está la fecha no tejo respuesta
- 13. ¿Cree usted que el sistema de quejas es justo? SI No
 - a. Si su respuesta es 'no', ¿porque cree usted que el sistema es injusto? Porque ay muchos abogados que te dicen k te van ayudar y alultimo no te ayudan

14. ¿Tiene usted alguna sugerencia para mejorar el sistema de quejas?

Pues k ayudan a persona como uno x que uno se sacrificia para pagar a los abogados y ellas no ayudan asi uno se puede quejar con ustedes.

Volver a:

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JAN 29 2024

Disciplinary System Questionnaire

CHIEF Disciplinary Counsel
State Bar of Texas

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- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? _____

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 - Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with? _____

- 12. How would you describe your treatment by whomever you talked with? _____

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair? _____

- 14. Do you have any suggestions for improving the grievance system?

yes call people these papers do not justify action

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Post Office Box 12487
Austin, Texas 78711

Questionario del Sistema Disciplinario

JAN 29 2024

La realización de este cuestionario es estrictamente voluntaria. Las respuestas que usted proporcione serán utilizadas para mejorar el sistema disciplinario de los abogados de Texas. Gracias por su participación.

Disciplinary Counsel
State Bar of Texas

1. ¿Ea usted un cliente anterior del abogado demandado? Sí No By: _____
2. ¿Fue rechazado su queja en el proceso de proyección inicial? Sí No
 - a. Si su queja fue sobreesida, ¿apoió la declaración de clasificación? Sí No
 - b. ¿Fue revertido el sobreesimiento, de parte de BODA? Sí No
3. ¿Resultó su queja en una sanción contra el abogado demandado? Sí No
4. ¿Fue escuchado su queja por: UN PANEL DE INVESTIGACIÓN UN PANEL DE EVIDENCIA UN TRIBUNAL DEL DISTRITO
5. Si su queja fue escuchada por un panel de investigación o evidencia, ¿cómo describiría usted su tratamiento por parte del panel de investigación o del evidencia? pues x detectives
6. ¿Cuanto tiempo duró el proceso de llegar a una conclusión de su queja? menos de 90 días 90-179 días 180-260 días más de 360 días
7. ¿Involucró su queja un: ASUNTO CRIMINAL ASUNTO CIVIL?
8. Si su asunto fue criminal en naturaleza, fue su abogado: DESIGNADO POR EL TRIBUNAL EMPLEADO
9. Si el asunto fue criminal en naturaleza, ¿recibió usted un castigo que incluyó tiempo de cárcel or de institución penitenciaria? Sí No
10. ¿Cual oficina regional del primer abogado disciplinario procesó su queja? Austin Dallas Houston San Antonio
11. ¿Habló usted una vez con un empleado de esa oficina regional? Sí No
 - a. En caso del afirmativo, ¿Habló usted con: Personal un abogado ambos
 - b. ¿Cuáles son los nombres de los empleados con quien usted se comunicó?
Francisco Hernandez
12. ¿Como describiría usted su tratamiento por la persona con quien usted habló?
De primero vien pero despues yano habla con ellos solo te mandanda recados con la secretaria y ellos dijerona que me van a devolver el dinero pero esta la fecha no tengo respuesta
13. ¿Cree usted que el sistema de quejas es justo? Sí No
 - a. Si su respuesta es 'no', ¿porque cree usted que el sistema es injusto?
Porque ay muchos abogado que te dicen k te van ayudar y alultimo no te ayudan

14. ¿Tiene usted alguna sugerencia para mejorar el sistema de quejas?
Pues k ayuden a persona como uno x que uno se sacrifica para pagar a los abogados y ellos no ayudan asi uno se puede quejar con ustedes.

Volver a: Office of the Chief Disciplinary Counsel
State Bar of Texas
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Austin, Texas 78711

JAN 29 2024

Disciplinary System Questionnaire

CHIEF Disciplinary Counsel

Your completion of this questionnaire is purely voluntary. Any responses you provide will be used to improve the attorney disciplinary system in Texas. Thank you for your participation.

By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO WANT TO APPEAL
 - b. Did BODA reverse the dismissal? YES NO NOT
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? _____
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 - Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?
DONT KNOW EMPLOYEE NAME.
- 12. How would you describe your treatment by whomever you talked with?
RUDE, IMPATIENCE
- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
DUE TO THE FACT AN ATTORNEY TOOK ADVANTAGE OF MY MENTAL DISABILITY OF UNDERSTANDING
- 14. Do you have any suggestions for improving the grievance system?
I JUST WANT ALL TO BE CORRECTED. PLEASE FLOW 2019-2023 AN KAN CC 899 DAYS FLAT FEE. JIB IN SUPPOSE TO HAVE

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Disciplinary System Questionnaire

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- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed? YES NO
 - a. If your grievance was dismissed, did you appeal? YES NO
 - b. Did BODA reverse the dismissal? YES NO

FEB 13 2024

Chief Disciplinary Counsel
State Bar of Texas

By: _____

- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court

If your complaint was heard by an evidentiary or investigatory panel, how would you describe your treatment by the evidentiary or investigatory panel? **They seemed to accept her reason she did a terrible job in handling my case. Even after attorney completed the Grievance Referral Program GRP she continues to lie about the case. Further, the apartments never responded or reached back out to my office. They never responded to the lawsuit after being served.**

There's nothing further to send. If something further is located or I come across something that was outside of your file, which would not be the case I will send accordingly.

Respectfully,
Candice P. Haley

5. _____

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days

- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER

- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED

- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO

- 10. Which regional office of the chief disciplinary counsel's office processed your grievance? Austin Dallas Houston San Antonio

- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?
 Jackie Wheelington

12. How would you describe your treatment by whomever you talked with?

She was helpful and keep the Grievance moving through the system

13. Do you believe the grievance system is fair? YES NO

a. If you answered no, why do you think the system is unfair?

The Attorney Stole my settlement and is refusing to furnish me with the: 1. Doctors Statements to prove my case, 2. Documents where she Negotiated with the Attorneys representing the Apartment Complex.

14. Do you have any suggestions for improving the grievance system?

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Walter Hinton Jr. # 1839405

Thank You In Advance...
Please Help!

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Disciplinary System Questionnaire

DEC 04 2023

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Chief Disciplinary Counsel
State Bar of Texas

By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel?

- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

- 12. How would you describe your treatment by whomever you talked with?

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
because once you see a noticable name, judgement tends to shift and things that are alleged are not being seen from an keen eye.
- 14. Do you have any suggestions for improving the grievance system?
Be more informative toward the incarcerated, and know the importance of that case file can only help not hurt. No more privately agreed sanctions, once its documented it should be made public, its only fair. Who can see these sanctions?

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* Please, contact me in return of the Questionnaire, Question(s), or inform me of any new rules or statues pertaining to this situation...

Disciplinary System Questionnaire

JAN 24 2024

Your completion of this questionnaire is purely voluntary. Any responses you provide will be used to improve the attorney disciplinary system in Texas. Thank you for your participation.

By: _____

1. Are you a former client of the respondent lawyer? YES NO
2. Was your grievance dismissed at the initial screening process? YES NO
 a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 b. Did BODA reverse the dismissal? YES NO No Decision Yet.
3. Did your grievance result in a sanction against the respondent lawyer? YES NO
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? An investigation occurred, but the panel should have accorded more liberal scrutiny to the Complaint, and not be so quick to dismiss as no violation.
6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 a. If so, did you talk with: staff an attorney both n/a
 b. What were the names of the employees that you spoke with? n/a
-
12. How would you describe your treatment by whomever you talked with?
I have not spoken to anyone.
-
13. Do you believe the grievance system is fair? YES NO
 a. If you answered no, why do you think the system is unfair?
The grievance system favors Attorneys and do not adequately investigate the facts of a complaint.
14. Do you have any suggestions for improving the grievance system?
~~Don't hold complaints to such stringent standards, but render more liberal scrutiny to Rules violation complaint.~~

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JAN 29 2024

CHIEF Disciplinary Counsel
State Bar of Texas

Disciplinary System Questionnaire

By _____

Your completion of this questionnaire is purely voluntary. Any responses you provide will be used to improve the attorney disciplinary system in Texas. Thank you for your participation.

1. Are you a former client of the respondent lawyer? YES NO
2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO NA
3. Did your grievance result in a sanction against the respondent lawyer? YES NO NA
4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel?
NA
6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 Austin Dallas Houston San Antonio
11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?
N/A
12. How would you describe your treatment by whomever you talked with?
N/A
13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
It's a victim blaming system which adds to the already unfair system. It's an embarrassment.
14. Do you have any suggestions for improving the grievance system?
Call people who there is an abundance of issues.

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JAN 29 2024

Disciplinary System Questionnaire

CHIEF Disciplinary Counsel

Your completion of this questionnaire is purely voluntary. Any responses you provide will be used to improve the attorney disciplinary system in Texas. Thank you for your participation.

By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? Does not Apply
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO my brother is the client
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance? Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with?

12. How would you describe your treatment by whomever you talked with? only spoke with State Bar Rep

- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair? First time claimant doesn't have all knowledge when filing. If uploaded the conflict
- 14. Do you have any suggestions for improving the grievance system? An Inquiry should be liable as to a investigation

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CHIEF DISCIPLINARY COUNSEL
State Bar of Texas

BY: _____

Disciplinary System Questionnaire

Your completion of this questionnaire is purely voluntary. Any responses you provide will be used to improve the agency disciplinary system in Texas. Thank you for your participation.

1. Are you a former client of the respondent lawyer? YES AND COULDN'T TO THE CASE

2. Was your grievance dismissed at the initial hearing? YES

3. If your grievance was dismissed, did you appeal the disciplinary decision? NO

4. Did the disciplinary board reverse the dismissal? NO

5. Did your grievance result in a sanction against the respondent lawyer? NO

6. Was your grievance heard by: An Investigating Panel An Evidentiary Panel A Disciplinary Court

7. If your complaint was heard by an investigating or evidentiary panel, how would you describe your process? THEY ARE NOT FIRST TIME HEARING CASE

8. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-250 days more than 260 days

9. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER MIXED

10. If your matter was criminal in nature, was your attorney: APPOINTED HIRSD

11. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO

12. Which regional office of the chief disciplinary counsel's office processed your grievance? Austin Dallas Houston San Antonio

13. Did you ever talk with an employee of that regional office? YES NO

14. If so, did you talk with: staff an attorney both

15. What were the names of the employees that you spoke with? on how to file grievance

16. How would you describe your treatment by whom ever you talked with? I gained a lot

17. Do you believe the grievance system is fair? YES NO

18. If you answered no, why do you think the system is unfair? It's not the actual client but the interview

19. Do you have any suggestions for improving the grievance system? the facts & evidence from each list with the Stewart and I know

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I've faced this and
re applied.

Disciplinary System Questionnaire

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JAN 29 2024

CHIEF Disciplinary Counsel
State Bar of Texas

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed? YES NO
 - a. If your grievance was dismissed, did you appeal? YES NO
 - b. Did BOD/A reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: AN EVIDENTIARY PANEL A DISTRICT COURT I Don't know mam or sir.
- 5. If your complaint was heard by an evidentiary panel, how would you describe your treatment by the evidentiary panel? I felt I didn't receive the treatment I was promised. Not looking for money I just want justice For Regina Kelley Vs State of wake Village TX
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days Do Not Understan
- 7. Did your grievance involve a CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance? Austin Dallas Houston San Antonio wake Village, TX
- 11. Did you ever talk with an employee of that regional office? YES NO
 - a. If so, did you talk with: staff an attorney both
 - b. What were the names of the employees that you spoke with? I can't remember the secret name Rut Wionna Griffen came to my house Due to the Domestic Violence that occurred which left me too stressed of mind to where I can't focus
- 12. How would you describe your treatment by whomever you talked with?
- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
- 14. Do you have any suggestions for improving the grievance system?

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I Really feel like I have been let down, embarrassed, confused, I was in a Hostage position my husband tried to kill me And I called, And called No Help. So I sued the city, And my lawyer Dropped my case Don't know why, I heard she got paid under the table. I really Wanna sue for emotional distress

Disciplinary System Questionnaire

FEB 23 2024

Your completion of this questionnaire is purely voluntary. Any responses you provide will be used to improve the attorney disciplinary system in Texas. Thank you for your participation.

Chief Disciplinary Counsel
State Bar of Texas

By: _____

- 1. Are you a former client of the respondent lawyer? YES NO
- 2. Was your grievance dismissed at the initial screening process? YES NO
 - a. If your grievance was dismissed, did you appeal the classification decision? YES NO
 - b. Did BODA reverse the dismissal? YES NO
- 3. Did your grievance result in a sanction against the respondent lawyer? YES NO
- 4. Was your grievance heard by: An Investigatory Panel An Evidentiary Panel A District Court
- 5. If your complaint was heard by an investigatory or evidentiary panel, how would you describe your treatment by the investigatory or evidentiary panel? EE INVESTIGADO POR CASO DE DEFENSA EN EL PROCEDIMIENTO PETICION DEL CONSEJO DE ABOGADOS
- 6. How long did it take to reach a conclusion about your grievance? less than 90 days 90-179 days 180-260 days more than 360 days
- 7. Did your grievance involve a: CRIMINAL MATTER CIVIL MATTER
- 8. If your matter was criminal in nature, was your attorney: APPOINTED HIRED
- 9. If your matter was criminal in nature, did you receive a sentence that included jail or penitentiary time? YES NO
- 10. Which regional office of the chief disciplinary counsel's office processed your grievance?
 - Austin Dallas Houston San Antonio
- 11. Did you ever talk with an employee of that regional office? YES NO

a. If so, did you talk with: staff an attorney both N/A

b. What were the names of the employees that you spoke with?
N/A

- 12. How would you describe your treatment by whomever you talked with?
NO HACE NADA POR AYUDARME SOLO RECIBO ACOSO POR PARTE DE MI ABOGADO Y EL INVESTIGADOR PARA QUE SIRAN Y ESTAN ACOSANDO A MI FAMILIA MANTIENEN PARA YO SIEMPRE Y NO ME AYUDA EN MI CASO
- 13. Do you believe the grievance system is fair? YES NO
 - a. If you answered no, why do you think the system is unfair?
POR QUE LA SEGUNDA OPORTUNIDAD DE LOS HONORARIOS DE LOS DE HECHO IMPEDEN O RESOLVIA LOS CASOS
- 14. Do you have any suggestions for improving the grievance system?
INVESTIGAN BIEN AL ABOGADO NO A MEDIDA NINGUNA APLICAN A MISION YA TODOS LOS DESENTENDIDOS A MANDADO A PRISION POR LO MENOS CON 90 ANOS DE SENTENCIA

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View results

Respondent

64 Anonymous

10:27

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

- English
- Spanish

2. Please enter the date you're completing the survey? *

12/1/2023 

3. What is your grievance case number? *

202307767

4. Are you a former client of the respondent lawyer? *

- Yes
- No
- Other

5. What was the disposition of your grievance? *

- Grievance was dismissed
- The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

Disciplinary System Assessment

10. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

11. If you answered no, why do you think the system is unfair?

No explanation given why complaint was dismissed. Attorney was able to file lawsuit against me with absolutely no due diligence. I was not involved in any way with the plaintiff and she had absolutely no evidence whatever that I was. Seems to me a serious breach of ethics.

12. Have you participated in the grievance process previously? *

Yes

No

13. If you answered yes to the previous question, was this current process better or worse and why?

Not in Texas, but in Idaho.

14. What suggestions do you have for improving the grievance system?

Oral and written feedback by the board specifically addressing the complaint and reasons why dismissed. Instead got just "boilerplate legalese".

Demographic Information

This information is voluntary

15. What gender do you identify as? *

Male

Female

Prefer not to answer.

Other

View results

Respondent

65

Anonymous

05:54

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

12/4/2023



3. What is your grievance case number? *

202202783

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

7. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

8. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

I am highly satisfied with the way the panel handled this case. The attorney tried to get another reset while we were in the hearing and they did not allow it due to her having reset it once before.

9. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

10. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

11. Did you ever communicate with an employee of that regional office?

- Yes
- No

12. If so, did you communicate with: *

- Staff
- An Attorney
- Both

13. What were the names of the employees that you communicated with?

Khadija Roberts

14. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

15. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

They were outstanding.

Disciplinary System Assessment

16. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

17. Have you participated in the grievance process previously? *

Yes

No

18. What suggestions do you have for improving the grievance system?

Demographic Information

This information is voluntary

19. What gender do you identify as? *

Male

Female

Prefer not to answer.

Other

20. Please specify your ethnicity. *

White/Caucasian

Black/African American

Hispanic/Latino

Asian

American Indian/Alaska Native

Other

View results

Respondent

66

Anonymous

43:35

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

12/11/2023



3. What is your grievance case number? *

2009-PR-46432-4

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

Disciplinary System Assessment

10. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

11. If you answered no, why do you think the system is unfair?

I think whether or not the attorney has done something like abuse a client or is sexual with them, or used some other form of behavior such as this to denote need for disciplinary action, it also should look and take into consideration the kinds of tactics used by lawyers when they are working on the case. Using bad statements about opposing clients, lying on legal documents, failure to carry through the will of someone in their last will and testament, failure to provide a K-1 to someone so they can complete their federal income taxes, and then filing a K-1 behind the person's back, as well as filing a court order to give the beneficiary their money, and then trying to force them to sign a waiver they will not sue the trustee for the next 3 yrs, and filing a second court order putting the trustee back on when they had just gone to court to have the trustee taken off. The trustee's reason for wanting off in the first place was because they were unable and unwilling to serve on the job, but the second court order says the trustee was seen as able and willing to serve, which is extremely contradictory, holding up their money for 6 mos, paying themselves out of the beneficiary's trust without the beneficiary being able to at least know how much was taken, I do believe the beneficiary should have that right, but being able to pay themselves out of the trust without some sort of paperwork provided the beneficiary, and then trying to turn all of the situation around and blaming it on the beneficiary, for not letting the case be closed so that the funds can be distributed, which I believe to be a stupid statement as they come, when I was the one who stood to benefit from the case being closed, and failure to try and understand why a person might have had to go through 3 lawyers by the time the case was drawing to a close, just blaming the beneficiary, and saying they were holding up the process for bad reasons.

In my opinion, I do believe that these are all great reasons to discipline a lawyer for his /her behavior. I think the system is very unfair for not taking all of these types reasons why a person should be disciplined. Not just because he or she might be on drugs or be an alcoholic, or makes sexual advances towards clients or clients' family members etc... Seems to me that the system is not taking into consideration all forms of violation towards a client or an opposing client during the process. It is like you people just rotely say, well, this does not look like rule number 1, it might be close, but no, and not examining all of the extenuating circumstances, is unfair, and you need to focus as much time looking at other circumstances rather than some little blocked out of dismissal circumstances you have on a page. I think it is bad that a person goes through the process of filing a grievance, and it takes alot of time to prepare, just to have it thrown back at them for lack of supporting evidence or whatever you call it.

This lawyer wasted the taxpayer's time and money by bringing about this hearing, trying to take this trustee off the case, and then turning right around and reinstating the same trustee back on the second court order. I think it is unfair because this is a grievance I have against an opposing lawyer who raked me through the coals for no reason...I did not initiate any such thing as wanting the trustee off the case, and then I end up paying for everything, and he sits pretty on money that my mother left me, when he did not even follow and try to adhere by her last will and testament, her final legal word on this earth, but he doesn't hesitate to pay himself out of her money does he? to me these are things that fit in the category of needing disciplinary actions. I think that my providing the part of my mom's will that stated this wish now means that in your case, the last legal wish of a person is unimportant these days, and having a will, unimportant.

12. Have you participated in the grievance process previously? *

Yes

No

13. What suggestions do you have for improving the grievance system?

Taking into consideration all behaviors such as tactics they use against the opposing clients as being a violation as well. I think they need to stop being so biased against us everyday citizens who file these grievances and listen to those of us who did provide lots of information and evidence to back it up. I think the system is just plain biased in favor of any of the lawyers and against the public.

Demographic Information

This information is voluntary

14. What gender do you identify as? *

Male

Female

Prefer not to answer.

Other

15. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

67

Anonymous

51:17

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

12/11/2023



3. What is your grievance case number? *

202307644

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

Disciplinary System Assessment

10. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

11. If you answered no, why do you think the system is unfair?

I think whether or not the attorney has done something like abuse a client or is sexual with them or used some other form of behavior, such as this, to denote need for disciplinary action, it also should look and take into consideration the kind of tactics used by lawyers when they are working on the case. Using bad statements about opposing clients, lying on legal documents, failure to carry through the will of someone in their last will and testament, failure to provide a K-1 to someone so they can complete their federal income taxes, and then also filing a k-1 behind the person's back, as well as filing a court order to give the beneficiary their money, and then trying to force them to sign a waiver that they will not sue the trustee for the next 3 yrs, and filing a second court order putting the trustee back on when they had just gone to court to have the trustee taken off. The trustee's reasons for wanting off in the first place was because they were unable and unwilling to serve on the job, but the second court order says the trustee was seen as able and willing to serve, which is extremely contradictory, holding up their money for 6 mos, paying themselves out of the beneficiary's trust without the beneficiary being able to at least know how much was taken, I do believe the beneficiary should have that right, but being able to pay themselves out of the trust without some sort of paperwork provided the beneficiary, and then trying to turn all of this situation around and blaming it on the beneficiary, for not letting the case be closed so that the funds can be distributed, which I believe to be a stupid statement as they come, when I was the one who stood to benefit from the case being closed, and failure to try and understand why a person might have had to go through 3 lawyers by the time the case was drawing to a close, just blaming the beneficiary, and saying they were holding up the process for bad reasons.

In my opinion, I believe that these reasons are all great reasons to discipline a lawyer for his/ her behavior. I think the system is very unfair for not taking all of these types of reasons why a person should be disciplined. I think that the system is biased and on the side of these crooked lawyers. Not just because he or she might be on drugs or he's an alcoholic, or makes sexual advances towards clients or colleagues, or family of clients, or says inappropriate things. It seems to me that the system is not taking into consideration all forms of violation towards a client or opposing client during the process. It seems as though it is not examining all of the extenuating circumstances of some situations, and that this is unfair, and you need to focus more on looking at circumstances rather than some little piece that fits neatly into your block of dismissal. It seems if it does not fit into your block of bad behavior or dismissal purposes, I think it is bad that a person has to go through the process of filing a grievance. It takes a lot of time and effort to prepare a grievance, just to have it thrown back at him, for not enough information.

The lawyer in question wasted the taxpayer's time and money in bringing about this hearing in trying to take the trustee off the case, and then immediately filing another court order putting the trustee back on the case. I think this is unfair, because this is a grievance filed against a lawyer who raked me over the coals, when he and the trustee initiated this case in the first place. I did not ask for it to be this way at all. Then, on top of everything, I end up paying his fees, and I do not even get to know how much he took. He paid himself with money my mother left me. My mother's will was disregarded, and it seems as though a person's last will and testament is of no value anymore. I included a page from her will that stated what trustee was to do, and it was ignored. It seems like her will meant nothing. That should be reason enough

12. Have you participated in the grievance process previously? *

Yes

No

13. What suggestions do you have for improving the grievance system?

to come up with a good set of uniform rules, don't change them from page to page, etc... leave them alone also, quit being so biased in favor of these wonderful lawyers.

Demographic Information

This information is voluntary

14. What gender do you identify as? *

Male

Female

Prefer not to answer.

Other

15. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

68

Anonymous

50:25

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

12/13/2023



3. What is your grievance case number? *

202305252-202306751

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. If your grievance was dismissed, did you appeal?

- Yes
- No

8. Did BODA reverse the dismissal?

- Yes
- No

9. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

10. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

11. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

They lost my amended grievance, including four usb thumb drives. I contacted the CDC regarding the status of my amended grievance 30 days after filing and was told I may have to refile. They called me back and told me that someone had put all four of my amended grievance filings under one grievance. I'm still not convinced that all of my submitted evidence was considered.

12. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

13. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

14. Did you ever communicate with an employee of that regional office?

- Yes
- No

15. If so, did you communicate with: *

- Staff
- An Attorney
- Both

16. What were the names of the employees that you communicated with?

Louis Marin and "Assistant-Secretary"

17. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

18. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

More knowledgeable staff; more knowledgeable attorneys; accountability; more time spent on accurately processing grievances; personal letters of explanation instead of a "form" letter reply; acknowledgement of receipt of grievance materials submitted from complainants

Disciplinary System Assessment

19. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

20. If you answered no, why do you think the system is unfair?

It's a sham and a farce. Look at your own facts provided on the CDC website. 95% of 7800 grievance claims were dismissed in 2022. Clients don't file grievances anymore because it's a broken system and countless unethical, unlicensed, abusive and criminally negligent attorneys are allowed to keep their law license. I filed five(5) grievances and nine (9) 8gb usb thumb drives full of evidence against four (4) family law attorneys who were guilty of fraud, bias, prejudice, misrepresentation, lying, theft, bullying, abusive behavior, non-communication, and much more. The CDC and BODA says this is "Ethical Behavior" and dismissed my complaints. "Unfair" is an understatement and doesn't even begin to cover the false narrative given on the CDC website for filing a grievance against an attorney. If the grievance system was "fair", a lot more than 7800 grievances would be filed against corrupt Texas attorneys who are still practicing law because of the ineptitude of the State Bar of Texas to fulfill it's promise to hold attorneys accountable for unethical behavior.

21. Have you participated in the grievance process previously? *

- Yes
- No

22. What suggestions do you have for improving the grievance system?

It's a sham and a farce. Look at your own facts provided on the CDC website. 95% of 7800 grievance claims were dismissed in 2022. Clients don't file grievances anymore because it's a broken system and countless unethical, unlicensed, abusive and criminally negligent attorneys are allowed to keep their law license. I filed five(5) grievances and nine (9) 8gb usb thumb drives full of evidence against four (4) family law attorneys who were guilty of fraud, bias, prejudice, misrepresentation, lying, theft, bullying, abusive behavior, non-communication, and much more. The CDC and BODA says this is "Ethical Behavior" and dismissed my complaints. "Unfair" is an understatement and doesn't even begin to cover the false narrative given on the CDC website for filing a grievance against an attorney. If the grievance system was "fair", a lot more than 7800 grievances would be filed against corrupt Texas attorneys who are still practicing law because of the ineptitude of the State Bar of Texas to fulfill it's promise to hold attorneys accountable for unethical behavior.

Demographic Information

This information is voluntary

23. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

24. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- American Citizen

View results

Respondent

69

Anonymous

12:25

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

12/24/2023



3. What is your grievance case number? *

202300824

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

7. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

8. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

Respectful. Answered my questions in a timely manner. Was precise and thorough.

9. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

10. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

11. Did you ever communicate with an employee of that regional office?

Yes

No

12. If so, did you communicate with: *

Staff

An Attorney

Both

13. What were the names of the employees that you communicated with?

James Spencer, John Brannon, Andrea Henckel

14. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

Excellent

Good

Fair

Poor

Courteous

15. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

A little more descriptive (think Kindergarten terms) when explaining legal situations/outcomes

Disciplinary System Assessment

16. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

Yes

No

17. Have you participated in the grievance process previously? *

Yes

No

18. What suggestions do you have for improving the grievance system?

I wish I could have had a little more involvement since I was technically representing myself. I understand the purpose of the BAR is to oversee the attorney's behavior, however I did not have any involvement as far as agreements and I feel I was left "hanging" with my name still tarnished in the family court and STILL have Dr. bills that are owed/one Dr. is not giving up on the amount Charles promised they would be receiving. Why wasn't any of this addressed? Why wasn't any of my Money I lost addressed?

Demographic Information

This information is voluntary

19. What gender do you identify as? *

Male

Female

Prefer not to answer.

Other

20. Please specify your ethnicity. *

White/Caucasian

Black/African American

Hispanic/Latino

Asian

American Indian/Alaska Native

Other

View results

Respondent
70 Anonymous

14:57
Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

- English
- Spanish

2. Please enter the date you're completing the survey? *

3. What is your grievance case number? *

4. Are you a former client of the respondent lawyer? *

- Yes
- No
- Other

5. What was the disposition of your grievance? *

- Grievance was dismissed
- The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. If your grievance was dismissed, did you appeal?

- Yes
- No

8. Did BODA reverse the dismissal?

- Yes
- No

9. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

10. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

11. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

It was professional. The panel gave me the opportunity to appeal.

12. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

13. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

14. Did you ever communicate with an employee of that regional office?

- Yes
- No

Disciplinary System Assessment

15. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

16. Have you participated in the grievance process previously? *

- Yes
- No

17. What suggestions do you have for improving the grievance system?

I feel like no one really dug into my complaint. Your letter dismissing my complaint says I don't have to list the disciplinary rules that I think the attorney violated. Maybe give me a list and let me circle the rules I think were violated to give you a better idea of why I'm complaining against a fellow attorney in the first place. Maybe let me turn that form in prior to having me file an appeal. An intermediate step might be helpful.

Demographic Information

This information is voluntary

18. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

19. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

71

Anonymous

13:31

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

12/29/2023



3. What is your grievance case number? *

202106165

4. Are you a former client of the respondent lawyer? *

Yes

No

I have been a client but in this case I paid for the services and my son was the client.

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

10. If so, did you communicate with: *

- Staff
- An Attorney
- Both

11. What were the names of the employees that you communicated with?

Orlando Mayers

12. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

13. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

I was treated unfair. CDC staff should not be able to write that I am only to communicate in writing. Staff lied and said I made threats.

Disciplinary System Assessment

14. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

15. If you answered no, why do you think the system is unfair?

CDC did not follow their own rules and guidelines. I had no way to report this.

16. Have you participated in the grievance process previously? *

- Yes
- No

17. What suggestions do you have for improving the grievance system?

Motior members to insure they follow guidelines and policies. They seem to change the rules as it fits.

Demographic Information

This information is voluntary

18. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

19. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

72

Anonymous

25:02

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

1/8/2024 

3. What is your grievance case number? *

202308040

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

Disciplinary System Assessment

10. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

11. If you answered no, why do you think the system is unfair?

I had read online that they will dismiss the case a lot of times and you HAVE TO APPEAL to get it reversed. What happens to me they dismiss it and very swiftly I don't know why? But it doesn't seem fair to me and then they told me I can amend and I don't have to use codes but if they can't see where the lawyer was wrong why not put the codes in to show them so I did on my amend, just to show them what I researched and even told them if I'm not understanding law show me so I understand what the lawyer did was right but make lawfully make since to me. I have been through too much and I feel what this lawyer is doing is not being truthful, honest, and has defamed me at the same time. The grievance should be taken more seriously. So again very unfair I haven't yet appeal waiting to see if they are gonna turn into a complaint which is valid.

12. Have you participated in the grievance process previously? *

- Yes
- No

13. What suggestions do you have for improving the grievance system?

Being more attentive to valid grievances and helping people better understands with a natural feeling of wanting to help them to resolve problems cause again this is why we come to you.

Demographic Information

This information is voluntary

14. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

View results

Respondent

73

Anonymous

01:30

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

1/12/2024 

3. What is your grievance case number? *

202302608

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

7. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

8. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

pleased with the outcome

9. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

10. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

11. Did you ever communicate with an employee of that regional office?

- Yes
- No

Disciplinary System Assessment

12. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

13. Have you participated in the grievance process previously? *

- Yes
- No

14. What suggestions do you have for improving the grievance system?

Demographic Information

This information is voluntary

15. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

View results

Respondent

74 Anonymous

19:30

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

1/24/2024 

3. What is your grievance case number? *

202304570

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

10. If so, did you communicate with: *

- Staff
- An Attorney
- Both

11. What were the names of the employees that you communicated with?

Not sure the name. I called the number provided on the letter provided to request information about the grievance process.

12. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

13. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

I though the treatment by CDC staff was fair, meaning, they did their job in an impartial manner answering my questions without providing any advice on the matter. I do believe on way the CDC can improve is to provide a liaison for individuals who file grievances against an attorney. The liaison will serve to personally informed the complainant on what to expect throughout the grievance process. While I appreciated the formal letters emailed throughout the process, as a smart individual yet not an attorney, I did not feel prepared what what my recourse was during the process (for example, regarding rebuttal responses). Additionally, the respondent (or respondent's counsel) had the option of asking me questions, but I could not ask any questions. That aspect of the panel process was very skewed to one side and lacked fairness.

Disciplinary System Assessment

14. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

15. If you answered no, why do you think the system is unfair?

-There was no liaison for the respondent.
 The respondent could not ask the respondent any questions regarding the case.
 -I did not know until the actual panel was started which of the grievances was actually being considered. Also, I was not told why the other grievances were not being reviewed.
 -All the panelists did not appear actively listening and already had their minds made up.
 -Only one member of the public was on the panel, while the others were attorneys.
 -On a positive note--I thought the individual facilitating the panel did a good job in terms of impartiality.

16. Have you participated in the grievance process previously? *

- Yes
- No

17. What suggestions do you have for improving the grievance system?

See previous suggestions

Demographic Information

This information is voluntary

18. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

19. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

75

Anonymous

47:48

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

1/29/2024 

3. What is your grievance case number? *

202206956

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

Disciplinary System Assessment

10. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

11. If you answered no, why do you think the system is unfair?

I believe this system of disciplinary action against attorneys can work with better communication towards the person providing the grievance claim. I was only notified through email about a zoom call I needed to attend and I never got any other notification. I failed to join the zoom meeting and the case got dismissed without any further notification. I believe this process is unfair and almost unjustifiable due to the fact that I had been waiting over a year in grievance for this case and I was never notified effectively other than by an email address I was not aware of. The only email address I was aware of was from Irene Flores that had sent me the notification saying my case will further go on. Besides that no other email address was provided for my knowledge for me to be aware of until I realized this matter had been closed without any other notification other than that of the zoom call. It would be ideal for your administration to try and communicate with the people grieving accordingly through physical forms of letters and or phone calls that would actually provide a direct notification towards anyone grieving a matter. It would be ideal to communicate effectively and not just email as emails tend to get lost, even more through the painstaking process of waiting over a year, and more so on the fact that my only notification was given by an address essentially not being informed of. I believe this system is unfair because it failed to provide effective notification or any further attempt to reach towards me on a matter of great magnitude that would pertain to my actual rights for legal disputes as a citizen of the United States condemning a matter or behavior in the judicial system.

12. Have you participated in the grievance process previously? *

- Yes
- No

13. What suggestions do you have for improving the grievance system?

Better more effective notification towards the griever and actually willing to reach them through physical forms of letters or phone calls.

Demographic Information

This information is voluntary

14. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

View results

Respondent
76 Anonymous

30:35
Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

- English
- Spanish

2. Please enter the date you're completing the survey? *

1/29/2024 

3. What is your grievance case number? *

202300380

4. Are you a former client of the respondent lawyer? *

- Yes
- No
- Other

5. What was the disposition of your grievance? *

- Grievance was dismissed
- The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

10. If so, did you communicate with: *

- Staff
- An Attorney
- Both

11. What were the names of the employees that you communicated with?

Judith DeBerry, Amanda Kates

12. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

13. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

The first attorney assigned to my case communicated extensively with me by phone and email. When she retired and the case was reassigned, I never heard from the second attorney.

Disciplinary System Assessment

14. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

15. If you answered no, why do you think the system is unfair?

1. It is profoundly unfair in that the Respondent can have an attorney grill the person who filed the grievance, whereas the person who filed the grievance, even if they have an attorney, their attorney is not allowed to question the Respondent. What this resulted in was an intimidating line of questioning, right from the very beginning of the hearing, which left me feeling so bullied and threatened that I couldn't think clearly, and left out the most important part of my testimony that I feel would've strengthened my case. Mr. Johnson's manner made me feel like I was a criminal.

2. It was painfully obvious that the members of the panel had not even looked at my complaint, based on their questions, or moreover, their lack of questions. Their lack of understanding of my issues was clear. I realize they are volunteers, but the CDC must assure that persons on such a panel are willing to review the case before them thoroughly, ahead of time. I spent countless hours preparing the documentation, and it was all for naught.

3. The process took way too long to work through the system. The Respondent delayed submitting their response for over two months by requesting 11th hour extensions. Extensions like that should not be allowed. And then there were numerous additional delays, including the Respondent's request for rescheduling the hearing, also made at the 11th hour. There were additional delays by the CDC because not enough panel members could be obtained. The CDC's entire process needs to be managed more carefully to prevent cases from dragging on and on, like this one.

4. I filed my grievance because I thought this was a lay person's avenue for dealing with unfair treatment by their attorney. It was anything but that, and to me, proved only that the "good ol' boy" network of lawyers in Texas is alive and well, particularly in regard to non-Texans like me.

16. Have you participated in the grievance process previously? *

- Yes
- No

17. What suggestions do you have for improving the grievance system?

See response to #15.

Demographic Information

This information is voluntary

18. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

19. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

77 Anonymous

09:27

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

2/1/2024 

3. What is your grievance case number? *

202308436

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

Disciplinary System Assessment

10. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

11. If you answered no, why do you think the system is unfair?

Why would they allow an attorney to have people sign contracts and then refuse to do the work for four years

12. Have you participated in the grievance process previously? *

Yes

No

13. What suggestions do you have for improving the grievance system?

Make the attorneys do good on what is promise? On the contract

Demographic Information

This information is voluntary

14. What gender do you identify as? *

Male

Female

Prefer not to answer.

Other

View results

Respondent
78 Anonymous

06:25
Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

- English
- Spanish

2. Please enter the date you're completing the survey? *

3. What is your grievance case number? *

4. Are you a former client of the respondent lawyer? *

- Yes
- No
- Other

5. What was the disposition of your grievance? *

- Grievance was dismissed
- The attorney was disciplined

6. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

7. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

8. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

Professional.

9. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

10. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

11. Did you ever communicate with an employee of that regional office?

- Yes
- No

12. If so, did you communicate with: *

- Staff
- An Attorney
- Both

13. What were the names of the employees that you communicated with?

John Brannon

14. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

15. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

The proceeding took too long to complete, IMO. The attorney was a threat to the public and temporary relief should have been sought.

Disciplinary System Assessment

16. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

17. Have you participated in the grievance process previously? *

Yes

No

18. What suggestions do you have for improving the grievance system?

Prioritize matters where the attorney is a clear threat to the public.

Demographic Information

This information is voluntary

19. What gender do you identify as? *

Male

Female

Prefer not to answer.

Other

View results

Respondent

79 Anonymous

07:19

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

2/6/2024 

3. What is your grievance case number? *

202301892

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

7. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

8. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

The members treated me very well. I was surprised with. how diligent they were and. how nicely I was treated.

9. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

10. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

11. Did you ever communicate with an employee of that regional office?

- Yes
- No

12. If so, did you communicate with: *

- Staff
- An Attorney
- Both

13. What were the names of the employees that you communicated with?

William Nichols

14. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

15. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

No improvement is necessary.

Disciplinary System Assessment

16. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

17. Have you participated in the grievance process previously? *

- Yes
- No

18. If you answered yes to the previous question, was this current process better or worse and why?

This was better. I had a grievance filed against me. One of the committee members was very rude and nasty. I was not found to have violated any rules. In this case the attorney who was charged was treated with politeness. I certainly think that is commendable.

19. What suggestions do you have for improving the grievance system?

Nothing. I was very pleased with the process.

Demographic Information

This information is voluntary

20. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

21. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent
80 Anonymous

10:16
Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

- English
- Spanish

2. Please enter the date you're completing the survey? *

2/6/2024 

3. What is your grievance case number? *

202308403

4. Are you a former client of the respondent lawyer? *

- Yes
- No
- Unsure- possibly but i did not hire them. theyre paid for with my tax dollars and they claim to be representing the ard committee, which i am a part of.

5. What was the disposition of your grievance? *

- Grievance was dismissed
- The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. If your grievance was dismissed, did you appeal?

- Yes
- No

8. Did BODA reverse the dismissal?

- Yes
- No

9. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

10. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

11. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

Calls not returned.
Questions not answered.
Notice of disabilities ignored.
Im not even sure who the letter came from- your asking questions that the letter I received does not answer.

12. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

13. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

14. Did you ever communicate with an employee of that regional office?

- Yes
- No

15. If so, did you communicate with: *

- Staff
- An Attorney
- Both

16. What were the names of the employees that you communicated with?

The girl who answers the phone at the 1800. she doesnt give her name. Name unknown.

17. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

18. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

The letter I received was not personalized in any way; It did not note my complaints or mention the data that I mailed in. This was not good nor fair treatment. Also, I said I was a person with disabilities who needed accommodations and this was entirely ignored. I may file a complaint with the Office of Civil Rights due to the principal.

Disciplinary System Assessment

19. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

Yes

No

20. If you answered no, why do you think the system is unfair?

I wrote all about this in my appeal. I have no prior experience filing bar complaints. I have also notified the bar that I am a person with disabilities who needs accommodations. The bar has not asked me about my disabilities or in any way responded to my requests for accommodations. Additionally, the bar association encourages you to call their 1-800 number, which I have done multiple times, but they do not always return calls or have answers. I also think it is important that I mailed supporting documents to the bar, but was not given any notification that the information was received and reviewed. The notice of denial mailed January 11, 2024 does not give any mention to my complaints nor to the supporting documents. This letter is not "personal" and does not discuss nor mention my complaints in any way. I was not given the name of an investigator nor ever contacted by the board, prior to this letter. Was the data that I submitted even considered? If it was reviewed, by whom?

21. Have you participated in the grievance process previously? *

Yes

No

22. What suggestions do you have for improving the grievance system?

Even this questionnaire is difficult to fill out because you are asking questions, requiring mandatory answers, but the correspondence from the austin office does not tell me, for instance, WHO dismissed this- or why- was it a classification attorney or was it a summary disposition panel? Also, answer phone calls and questions.

Demographic Information

This information is voluntary

23. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

24. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

81 Anonymous

10:27

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

2/7/2024 

3. What is your grievance case number? *

202303056

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

7. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

8. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

They were very professional and cared about my grievance.

9. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

10. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

11. Did you ever communicate with an employee of that regional office?

- Yes
- No

12. If so, did you communicate with: *

- Staff
- An Attorney
- Both

13. What were the names of the employees that you communicated with?

Brittany Paynton

14. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

15. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

They treated me very well

Disciplinary System Assessment

16. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

17. Have you participated in the grievance process previously? *

Yes

No

18. What suggestions do you have for improving the grievance system?

I liked doing the disposition online. It was easy

Demographic Information

This information is voluntary

19. What gender do you identify as? *

Male

Female

Prefer not to answer.

Other

20. Please specify your ethnicity. *

White/Caucasian

Black/African American

Hispanic/Latino

Asian

American Indian/Alaska Native

Other

View results

Respondent
82 Anonymous

03:29
Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

- English
- Spanish

2. Please enter the date you're completing the survey? *

3. What is your grievance case number? *

4. Are you a former client of the respondent lawyer? *

- Yes
- No
- Other

5. What was the disposition of your grievance? *

- Grievance was dismissed
- The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

10. If so, did you communicate with: *

- Staff
- An Attorney
- Both

11. What were the names of the employees that you communicated with?

William Nichols

12. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

13. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

Take these complaints seriously instead of looking for an excuse not to deal with them.

Disciplinary System Assessment

14. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

15. If you answered no, why do you think the system is unfair?

Serious infractions are ignored; BigLaw attorneys and rich PI attorneys get away with all kinds of garbage.

16. Have you participated in the grievance process previously? *

- Yes
- No

17. If you answered yes to the previous question, was this current process better or worse and why?

It's always awful.

18. What suggestions do you have for improving the grievance system?

Don't allow attorneys to get away with stealing from their clients because the clients can spend a bunch more money to sue for theft.

Demographic Information

This information is voluntary

19. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

20. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Prefer not to answer

View results

Respondent

83

Anonymous

27:07

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

2/11/2024



3. What is your grievance case number? *

202304318

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

7. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

8. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

The hearing was conducted virtually. Everyone was professional & courteous in their treatment.

9. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

10. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

11. Did you ever communicate with an employee of that regional office?

- Yes
- No

12. If so, did you communicate with: *

- Staff
- An Attorney
- Both

13. What were the names of the employees that you communicated with?

n/a

14. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

15. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

I called the board when I received a notice of dismal & offer to resubmit. I was on a limited time schedule to get a revised complaint submitted. Previously I had sent a letter with a Google Drive link. The woman who answered the phone said "we can't click on no links. You'll have to submit a flash drive." I had just submitted one with the first complaint. She said I'd have to submit it again. (I had to buy another one & transfer data & send it at the last minute. I left a message for Daniela Grosz (seeking assistance during the process). I never got a return call. As far as how staff could improve, it would be to treat others as they would want to be treated. If this was their complaint, they want immediate return calls. They'd want patient people interested in helping them.

Disciplinary System Assessment

16. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

17. Have you participated in the grievance process previously? *

- Yes
- No

18. What suggestions do you have for improving the grievance system?

1. During the district investigatory panel hearing, I wasn't told what to expect - just that my attendance would be helpful. I ended up being 50% or more of the hearing. A list of questions beforehand to prepare would have been helpful & appreciated. If nothing else, telling me I WOULD be called to testify & that would include an overview of what had happened, dates & time periods.
2. I felt the panel hadn't read my grievance (they most surely didn't review all of the evidence file like meeting audio). Kristen asked questions that were already answered much better in my grievance than my memory-in-the-moment could provide. Ensuring each panel member had fully read all components of a submitted grievance would be helpful.
3. A Complainant should also have a chance to follow up with information after the hearing before a decision is made. A couple of important questions were asked that weren't accurately answered. For example, Richard Hayes asked if there was a contingency that had been signed. Ken (the attorney) said no. The question wasn't addressed to me, but I couldn't remember. I reviewed my file afterwards & found a contingency had been signed by me, but Ken never returned it to me signed by him. He also offered a contingency for my realtor case just before his Nov 2022 arrest in our Zoom meeting (in the CDC evidence file). (Previously, I was on an hourly payment. But in this meeting, he felt I had a stronger realtor case & offered a contingency. I think that would have been further information proving unethical conduct & using his client for gain.) I did submit a revised timeline which included questions they had asked. But no one confirmed it was received or read, & the conclusion to the case came the same week.
4. Once a grievance is accepted, having a CDC coach truly interested in helping a Complainant prepare for an upcoming hearing would be helpful.

Demographic Information

This information is voluntary

19. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

20. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

84

Anonymous

08:54

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

2/12/2024



3. What is your grievance case number? *

202400080

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

Disciplinary System Assessment

10. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

11. Have you participated in the grievance process previously? *

- Yes
- No

12. What suggestions do you have for improving the grievance system?

Listen to the citizen who,s filing the complaint who's being hurt by greedy and unfair lawyers.

Demographic Information

This information is voluntary

13. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

View results

Respondent
85 Anonymous

10:10
Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

- English
- Spanish

2. Please enter the date you're completing the survey? *

3. What is your grievance case number? *

4. Are you a former client of the respondent lawyer? *

- Yes
- No
- Other

5. What was the disposition of your grievance? *

- Grievance was dismissed
- The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

10. If so, did you communicate with: *

- Staff
- An Attorney
- Both

11. What were the names of the employees that you communicated with?

Tanya Galinger

12. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

13. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

With Respect.

Disciplinary System Assessment

14. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

15. If you answered no, why do you think the system is unfair?

Having never been through this before having a better understanding of how the process was going to work may have helped me prepare better for my testimony.

16. Have you participated in the grievance process previously? *

- Yes
- No

17. What suggestions do you have for improving the grievance system?

Better inform the NON lawyer what was going to happen with regards to their testimony. That dates , conversations, monetary amounts and contacts may be part of the questioning.

Demographic Information

This information is voluntary

18. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- I don't identify. I am a male.

19. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

86

Anonymous

04:54

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

2/16/2024



3. What is your grievance case number? *

202207529

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

7. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

8. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

Professional

9. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

10. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

11. Did you ever communicate with an employee of that regional office?

- Yes
- No

12. If so, did you communicate with: *

- Staff
- An Attorney
- Both

13. What were the names of the employees that you communicated with?

14. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

15. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

Disciplinary System Assessment

16. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

17. Have you participated in the grievance process previously? *

- Yes
- No

18. If you answered yes to the previous question, was this current process better or worse and why?

Both were handed professional

19. What suggestions do you have for improving the grievance system?

Keeping everyone in the current loop of knowledge

Demographic Information

This information is voluntary

20. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

21. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

87 Anonymous

106:54
Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

2/20/2024 

3. What is your grievance case number? *

202301466

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

10. If so, did you communicate with: *

- Staff
- An Attorney
- Both

11. What were the names of the employees that you communicated with?

12. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

13. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

Not well. When questioned about accusation made, the one being questioned is common courtesy to respond. Also when one claims that the grievance never occurred, but their evidence that says different, an investigation is what should aspire in order to hold accountability and transparency. No matter if there's an agreement or disagreement of the outcome

Disciplinary System Assessment

14. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

15. If you answered no, why do you think the system is unfair?

I'm the one who filed this grievance; I have no education in the law. Therefore, the system has taken advantage of my vulnerable position from day one, 1/14/2020. Seven months of payment 7/21/2020 at 3:52 pm incoming call from. A private number calls me. The very first attorney I got to speak to was just to be told that I was not educated about why I got treated in such a way and then threatened my children and acted as if she did nothing offensive. I complained. 7/On 25/2020, Vera va Hoehoeven called me to apologize. But nothing else becomes of my complaint BREACH OF FIDICARY DUTY AND ABUSE OF PROCESS AS WELL as CONFLICT OF INTEREST.

The proof I have was not forwarded to the Appeal Board, only the grievance, where it's more than evident that I was in the right frame of mind to represent myself in this one-sided show.

Victims of domestic violence rights are within the constitution, but yet there is no representation for victims when the victim's rights are violated by the defendant or by those under the color of law

Defendant right Trump victims rights QUESTION: Just as an attorney can not represent the wife and the husband in a divorce case, how is it that the district attorney remains biased between the defendant and victim? The district attorney looks over Victim Asst. Where is the fairness in that? The first obligation is the defendant. And from the extreme intentional terrorizing experience I had, and I am having as a victim hasn't allowed me to find peace of mind. Nothing was done fair; nothing was said fair. On my behalf by representation

16. Have you participated in the grievance process previously? *

- Yes
- No

17. If you answered yes to the previous question, was this current process better or worse and why?

Despite the evidence of two employees verifying that the first grievance existed along with the Client Security Fund, the two employees gave me extra info, which was Unauthorized use of Practice of Law. It took me an entire year to find out where that stemmed from. None of my questions were answered; Zarah Steinfield has yet to respond. Two major problems that have not been addressed: The grievance that disappeared that Claire Reynolds claims a year after the grievance was filed says there was no grievance filed, so I can not claim Client Security Fund. And yet, I couldn't file the Client Service Fund unless I did the grievance first—the other issue was who took the report of me accusing Vanhoeven of not having a LISCENSE. I point out why there is no way I would've said this, and I state the facts in my email to Steinfield. I guarantee there will not be a statement made by me that has me accusing Vanhoeven of UPL. I got the document. To make it better, ACCOUNTABILITY AND TRANSPARENT CY IS NECESSARY IN ORDER for not just myself gaining trust within the system that hasn't protected, but this spills over to other victims who are so scared to speak up or their no longer able to speak for themselves

18. What suggestions do you have for improving the grievance system?

All I came into direct contact with are educated, trained personnel who choose the job of helping victims no matter the division they choose from advocate to attorney. The repetitive decisions made by each staff member from four different agencies' first moral and ethical thought was followed by the action of not helping the victim. No more, no less. I'm speaking for victims and mental health patients here in Texas. Improvement needs to begin with the man on top, which, to me, would be the OMBUDSMAN. Victims' rights. Their policy states when victims complain, our complaints are used as case studies, and the one who did the wrong gets retrained. WERE THERE IS THE FAIRNESS IN THIS? As for the grievance system, there needs to be a legal standby that can advise the one filing the grievance without limits to have a fair chance. Personally, on my team, I wouldn't want someone whose first moral and ethical thought was not to help or direct someone on the right path that could very well affect their well-being as a human being.

Demographic Information

This information is voluntary

19. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

20. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent
88 Anonymous

04:43
Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

- English
- Spanish

2. Please enter the date you're completing the survey? *

2/22/2024 

3. What is your grievance case number? *

202400530

4. Are you a former client of the respondent lawyer? *

- Yes
- No
- Other

5. What was the disposition of your grievance? *

- Grievance was dismissed
- The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. If your grievance was dismissed, did you appeal?

- Yes
- No

8. Did BODA reverse the dismissal?

- Yes
- No

9. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

10. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

11. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

12. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

13. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

14. Did you ever communicate with an employee of that regional office?

- Yes
- No

15. If so, did you communicate with: *

- Staff
- An Attorney
- Both

16. What were the names of the employees that you communicated with?

17. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

18. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

Disciplinary System Assessment

19. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

Yes

No

20. If you answered no, why do you think the system is unfair?

21. Have you participated in the grievance process previously? *

Yes

No

22. What suggestions do you have for improving the grievance system?

Demographic Information

This information is voluntary

23. What gender do you identify as? *

Male

Female

Prefer not to answer.

Other

24. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other

View results

Respondent

89

Anonymous

05:57

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

2/26/2024



3. What is your grievance case number? *

202301819

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. Was your grievance heard by: *

- An Investigatory Panel
- An Evidentiary Panel
- A District Court

7. Putting aside whether you agree or disagree with the outcome of your grievance how would you rate your treatment by the Grievance Panel Members?

- Excellent
- Good
- Fair
- Poor
- Courteous

8. Putting aside whether you agree or disagree with the outcome of your grievance, please describe your treatment by the members of the grievance panel.

Respectful and appreciative

9. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

10. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

11. Did you ever communicate with an employee of that regional office?

- Yes
- No

12. If so, did you communicate with: *

- Staff
- An Attorney
- Both

13. What were the names of the employees that you communicated with?

Yvette Villarreal

14. Putting aside whether you agree or disagree with the outcome of your grievance, how would you describe your treatment by the Chief Disciplinary Counsel's staff?

- Excellent
- Good
- Fair
- Poor
- Courteous

15. Aside from whether you agree or disagree with the outcome of your grievance, describe how you were treated by CDC staff. How could we improve?

Professional, Respectful and appreciative

Disciplinary System Assessment

16. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

17. Have you participated in the grievance process previously? *

Yes

No

18. What suggestions do you have for improving the grievance system?

None

Demographic Information

This information is voluntary

19. What gender do you identify as? *

Male

Female

Prefer not to answer.

Other

20. Please specify your ethnicity. *

White/Caucasian

Black/African American

Hispanic/Latino

Asian

American Indian/Alaska Native

Other

View results

Respondent

90

Anonymous

18:43

Time to complete

General Grievance Information

1. Please select language for survey or Seleccione el idioma para la encuesta: *

English

Spanish

2. Please enter the date you're completing the survey? *

2/29/2024



3. What is your grievance case number? *

202400416

4. Are you a former client of the respondent lawyer? *

Yes

No

Other

5. What was the disposition of your grievance? *

Grievance was dismissed

The attorney was disciplined

6. What stage in the process was the grievance dismissed? *

- By a Classification Attorney
- By an Summary Disposition Panel

7. How long did it take to resolve your grievance? *

- less than 90 days
- 90-179 days
- 180-260 days
- more than 360 days

8. Which Chief Disciplinary Counsel's regional office processed your grievance? *

- Austin
- Dallas
- Houston
- San Antonio

9. Did you ever communicate with an employee of that regional office?

- Yes
- No

Disciplinary System Assessment

10. Putting aside whether you agree or disagree with the outcome of your grievance do you believe the grievance system is fair? *

- Yes
- No

11. If you answered no, why do you think the system is unfair?

I don't understand how you can just pick a relative of a deceased person and assume she is an heir and harass her by sending /serving her papers with a case she has absolutely nothing to do with! She's worried, her blood pressure is up, she's retired and she's having to spend extra money trying to defend herself against something she had no knowledge of until after her death! AND this State Bar says it's OK!

12. Have you participated in the grievance process previously? *

- Yes
- No

13. What suggestions do you have for improving the grievance system?

I have no suggestions! I am a 71year old senior citizen that just wants to be treated fairly and would hate for someone else to go through this! I have had sleepless nights worrying about what will happen!

Demographic Information

This information is voluntary

14. What gender do you identify as? *

- Male
- Female
- Prefer not to answer.
- Other

15. Please specify your ethnicity. *

- White/Caucasian
- Black/African American
- Hispanic/Latino
- Asian
- American Indian/Alaska Native
- Other